

Pauwels Travel Bureau Ltd presents...

Alpine Lakes & Scenic Trains

September 19 – 28, 2026



Upgrade to Elite Airfare! See inside for details.

For more information contact
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collette

10 Days • 14 Meals: 8 Breakfasts, 3 Lunches, 3 Dinners

HIGHLIGHTS... Bernina Express Train, Glacier Express Train, Lake Maggiore, Borromeo Palace, Zermatt, St. Moritz, Lucerne, Mount Pilatus, Family-Run Farm Experiences

ITINERARY AT A GLANCE

Day 1	Overnight Flight
Days 2, 3	Zacchera Hotels, Lake Maggiore
Days 4, 5	Hotel Alex, Zermatt
Days 6, 7	Hotel Steffani, St. Moritz
Days 8, 9	Hotel Astoria Lucerne, Lucerne

On some dates alternate hotels may be used.

Day 1: Saturday, September 19, 2026 Overnight Flight

Breathtaking Alpine vistas await as you travel through Italy and Switzerland. Experience dramatic views aboard railways and lake cruises while enjoying cultural experiences in charming villages.

Day 2: Sunday, September 20, 2026 Lake Maggiore, Italy

Welcome to the tranquil resort area with crystal clear waters set against the backdrop of the Alps, known as Lake Maggiore. As arrival times will vary, there is no scheduled sightseeing today. Spend the day as you wish, exploring the area independently. As the evening approaches, leave your hotel to board a private boat for a cruise to Isola Dei Pescatori. On the island, toast to the start of your journey with your fellow travellers over a welcome dinner. (D)

Day 3: Monday, September 21, 2026 Lake Maggiore

This morning, set sail to *Isola Bella*, known as the “beautiful island.” With an expert guide beside you, journey into the Borromeo Palace — a lakeside Baroque beauty adorned with an exotic garden. The rest of the day is yours. Perhaps you'll take time to stroll the cobbled streets of Stresa or soak up the sun along the waterfront. (B)

Day 4: Tuesday, September 22, 2026 Lake Maggiore - Val d'Ossola - Zermatt, Switzerland

Take on the day as you depart Italy and make your way to Switzerland. Visit a family-owned cow farm in Val di' Ossola, where you'll meet the owners and learn about life on the farm and their family business before enjoying some homemade products over lunch. Continue towards Switzerland and enjoy scenic mountain views on a drive through the Simplon Pass, used for centuries as a main trading route between northern Italy and Switzerland and by Napoleon to cross the Alps. Complete your day in the unique, car-less village of Zermatt. (B, L, D)

Day 5: Wednesday, September 23, 2026 Zermatt

Start your morning by joining a walk with your Tour Manager to get familiar with the quaint mountain village of Zermatt. With free time for the rest of the day, perhaps you'll follow your curiosity to uncover history in the Matterhorn Museum or follow your adventurous side to the Gornergrat Railway to experience elevated views of the Matterhorn. (B)

Day 6: Thursday, September 24, 2026 Zermatt - St. Moritz

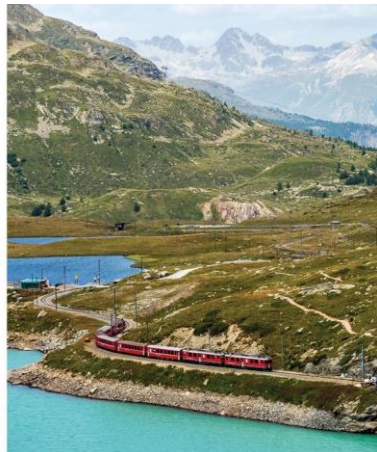
This morning, experience the world-renowned Glacier Express train.* This iconic train route takes you through some of Switzerland's most beautiful landscapes, offering breathtaking views of snow-capped mountains, deep valleys, dense forests, and gurgling streams. Your final stop is St. Moritz, with the afternoon at leisure to relax or stroll the lakeside boulevard. (B, L)

Day 7: Friday, September 25, 2026 St. Moritz - Le Prese - St. Moritz

Take a rail journey on the Bernina Express from St. Moritz to Le Prese, soaking in striking landscapes of the Swiss Alps like the famed Morteratsch glacier. Step off the train in Le Prese, a village nestled between steep mountain slopes on the shores of Lago di Poschiavo. Spend time at a family-owned farm that cultivates aromatic herbs from the sun-drenched slopes of the Val Poschiavo region. Learn about the careful processing of the organic herbs in the company's own factory, the Erboristeria Biologica, and top off the visit with a delicious lunch featuring farm-grown products. After some time to relax, return by motorcoach to St. Moritz. (B, L)

Day 8: Saturday, September 26, 2026 St. Moritz - Lucerne

Today, travel to Lucerne, considered by many to be one of the most beautiful cities in the country. Make a stop at the renewed Lion Monument, carved from sandstone to



Book Now & Save \$200 Per Person:

Double ~~\$9,149~~; **Double \$8,949***
Single ~~\$10,799~~ **Single \$10,599**

For bookings made after Mar 06, 2026 call for rates.

Included in Price: Round Trip Air from Toronto Intl Airport, Air Taxes and Fees/Surcharges of \$170 per person (subject to increase until paid in full), Hotel Transfers

Not included in price: Cancellation Waiver and Insurance of \$599 per person.

For Round Trip Air from Detroit Metro Airport, Add \$100 per person to the above rates.

** All Rates are Per Person and are subject to change, based on air inclusive package from YYZ*

Upgrade your in-flight experience with Elite Airfare

Additional rate of: Premium Economy \$2,990; Business Class \$7,990

- * Elite Air pricing (Premium Economy, Business Class or First class) is valid until 8 months prior to departure, after which rates are subject to change and will be quoted based upon availability.

† Refer to the reservation form to choose your upgrade option

commemorate heroic soldiers of the Swiss Guard. The "Swiss Paradise on the Lake," nestled among breathtaking mountains and a picturesque lake, is yours to explore. The evening is yours to relax or you may choose to join an optional evening cruise on the lake. (B)

Day 9: Sunday, September 27, 2026 Lucerne

This morning, join a locally guided tour through Lucerne's *Altstadt* (Old Town), passing through the covered 14th-century Chapel Bridge. Along the way, see the famous Water Tower that once served as a prison. Then, **it's your choice!** Choose to take a short funicular ride to exciting views over Lucerne and the lake from the famous Gütsch viewpoint -OR- connect with Lucerne's natural and cultural heritage at the

engaging Museum Lucerne. Later, enjoy the splendour of pure nature while gliding over a clear landscape in panoramic gondolas and spectacular cable cars. Ascend Pilatus** on a unique excursion along the steepest railway in the world. From the top, soak in the magnificent Alpine views from 7,000 feet above sea level. Enjoy leisure time at the summit, where you can stroll along the walkway for new vantage points. Venture back down the mountain by panoramic gondola for another bird's-eye view. Gather tonight for a farewell dinner featuring Swiss specialties. (B, D)

Day 10: Monday, September 28, 2026 Lucerne - Tour Ends

Your scenic journey comes to an end today in Lucerne. (B)

Experience It! Bernina Express Train

Ascend the Bernina Pass from St. Moritz and discover why this is considered one of the most beautiful train journeys in the region. As you surpass the tree lines, witness views of rugged, high-alpine landscapes from panoramic windows. Once past the small station of Ospizio Bernina, you'll reach the highest point of the route at over 7,390 feet above sea level – an ideal location for hiking enthusiasts and nature lovers. You'll venture towards village Le Prese, where Swiss and Italian cultures blend seamlessly.

For more information visit <https://gateway.gocollette.com/link/1315332>

Important Tour Information:

Book Now rates valid until Mar 06, 2026, valid on air inclusive packages only.

The overall activity level of this tour is a level 2. This means you like a balanced approach to travel. Walking two to three miles over the course of a day is no problem for you. You can handle a variety of terrains, from cobblestone streets to moderate hills with relative ease and without assistance. You can climb two flights of stairs with ease. Expect some full days balanced with free time to recharge or set out on your own adventure. You can handle altitudes up to 6,000 feet. While this level is appropriate for travellers that require mobility assistance devices, there could be times when you may have to sit out on some of the included activities.

Travel with an average of 37 people (maximum of 44).

The tour makes use of several trains for transfers; travellers must be able to climb on/off trains with carry-on bags and manoeuvre through crowded stations and platforms.

If you require any special assistance while on tour, please make us aware at time of reservation so the necessary request form can be sent to your attention.

On the last tour day, you will have an included experience at Mount Pilatus that reaches heights of 6,800 feet/2,073 meters.

On the days you travel to a new city to overnight, you will likely have an early morning start time and evening arrival due to the distances travelled and stops along the way.

The Glacier Express runs between Zermatt and St. Moritz. Beginning to end, it is an 8-hour journey.

The days and order of sightseeing may change to best utilize your time on tour.

****On some departures, the cogwheel train may be unavailable, and both the ascent and descent will be by panorama gondolas and aerial cableway.**

***Group space on the Glacier Express may be limited. As a result, groups might be split onto different departures or, in rare cases, alternative transportation may be utilized. In such instances, travellers will be notified in advance and offered compensation.**

Zacchera Hotels is a hotel chain in Lake Maggiore. The exact hotel to be used will be available 15 days prior to the tour departure date.

Many hotels in Switzerland do not offer air conditioning and availability of fans may be limited or not available.

Single accommodations are limited and are available on a first come, first served basis. Single rate subject to change based on availability. Triple rooms are not available.

To complete your tour, we include roundtrip airport-to-hotel transfers when purchasing our airfare with your tour. If you have arranged for your own air, we are pleased to provide you the option of purchasing these transfers. Please note that all transfers will leave at pre-scheduled times.

Our departure transfers will leave from Lucerne for Zurich airport.

For air-inclusive reservations, the name provided at time of booking must match your government-issued ID that will be used during travel. Name changes are subject to penalties.

Our air travellers will arrive into Milan, Italy airport and depart from Zurich, Switzerland airport.

Economy air rate and schedule are applicable for groups of 10 or more travelling on the same flights and dates.



Travel Requirements:

PROOF OF CITIZENSHIP: PASSPORTS AND VISAS

Documentation is required by foreign governments for all trips outside Canada. You should visit Global Affairs Canada at <https://travel.gc.ca/> for general information about passports and visa requirements. Some countries require a visa in addition to a valid passport for entry, so it is important that you check with the appropriate foreign consulate or embassy for specific entry requirements and details you need to know regarding how and when to obtain the visa. Please remember the possession of valid passports and necessary visas are the responsibility of each traveller. If you would like assistance in ensuring you have the proper visa(s) for your trip outside of Canada, we would be happy to refer you to a company that can assist you.

We strongly recommend that you have a valid passport (with seven-month validity) for all travel outside Canada.

Please be advised transit visas may be required if connecting through a country on route to your final destination.

INSURANCE

When travelling outside Canada, health insurance is required. Contact your booking agent for more details.

TRAVEL CONDITIONS

There may be different living standards and practices and different standards and conditions with respect to the provision of services and accommodations outside of Canada.

ETIAS visa waiver requirements are anticipated to begin during the last quarter of 2026, for a fee, when visiting a Schengen Area Country. To identify Schengen Area Countries and to complete the ETIAS application, please visit https://travel-europe.europa.eu/etias_en

A deposit of \$698 per person is due upon reservation. Reservations are made on a first come, first served basis. Reservations made after the seat reduction date of February 27, 2026 are based upon availability. Final payment due by June 21, 2026. Deposits are refundable up until March 06, 2026.

BC Reg. #23337; Travel Industry Council of Ontario Reg. # 3206405

**For important reservation information visit
<https://gateway.gocollette.com/link/1315332>.
You can also find this information on your tour documents.**



40 Queen Street South
Mississauga, ON • L5M 1K3
Phone: 1-866-358-0333 Fax: 401-727-9014

BOOKING NUMBER: 1315332

TOUR: Alpine Lakes & Scenic Trains featuring a cruise
on Lake Maggiore and scenic trains in Switzerland &
Italy

DEPARTURE DATE: September 19, 2026

GROUP NAME: Pauwels Travel Bureau Ltd

Available Options

Personalize your tour by adding an optional activity below. Our recommended options have been carefully chosen to help enhance your individual experience. Complete the provided Prepaid Options Form to reserve your options.

Availability is limited and reservations are on a first come, first serve basis. Payment must be received no later than 15 days prior to departure. Prices are subject to change.

Children under the age of 18 **MUST** be accompanied by an adult.

Lucerne

Lake Lucerne Evening Cruise

\$109 CAD

Embark on an early evening cruise on Lake Lucerne, surrounded by breathtaking landscapes. Experience 90 minutes of panoramic sightseeing as you glide across Switzerland's most stunning lake. Relax on the main deck while your captain expertly navigates the lake and soak in the magnificent Alpine scenery. Your view from the water is framed by such world-famous peaks as Mount Rigi, Mount Pilatus, and the Stanserhorn. Lake Lucerne's countless bays and side arms offer an array of sights. From the urban and medieval charm of Lucerne to the dramatic cliffs of Lake Uri along the Gotthard route, enjoy this memorable cruise in the heart of the Swiss Alps. This optional tour is non-refundable once purchased. *Duration: Approximately 1.5 hours.* Please note a minimum of 20 passengers is required. Transportation is not included.



TRAVEL DATE: 9/19/2026 TERRITORY: C3
RES#: 1315332

**Alpine Lakes & Scenic Trains featuring a
cruise on Lake Maggiore and scenic trains in
Switzerland & Italy**

For Internal Use Only

A deposit of \$698 per person is due upon reservation. Reservations are made on a first come, first served basis. Reservations made after the seat reduction date of February 27, 2026 are based upon availability. Final payment due by June 21, 2026. Deposits are refundable up until March 06, 2026.

YOUR INFORMATION:

Clearly print your full name (first/middle/last) **as it appears on your government issued travel documentation.**

IMPORTANT: In order to avoid any unnecessary change fees, it is imperative that all guest names are entered correctly from the start. The information below must be the legal name and be 100% identical to the ID being used to travel <passport/driver's license> including middle names or suffixes <Jr, Sr>.

First: _____ Middle: _____ Last: _____ Suffix: _____

Nickname: _____ Gender: () Male () Female Date of Birth: month _____ day _____ year _____

Address: _____ City: _____ Province: _____ Postal Code: _____

Phone: () _____ Cell: () _____ Email Address: _____

Should you become ill or injured, whom should we contact (not travelling with you): _____ Phone: () _____

ROOMING WITH: ☐ Check if address is the same as Passenger #1

First: _____ Middle: _____ Last: _____ Suffix: _____

AIR GATEWAY: Departure airport for this tour: _____

Air Seat Request: () Aisle () Window () Next To Travelling Companion

Collette cannot guarantee your seat preference. If you have not purchased air through Collette and wish to purchase transfers, you must transfer at our pre-scheduled times. Please be advised, when travelling as part of a group, many airlines do not provide seat assignments. Preferred seating may be available for an additional charge.

Please reserve an upgrade to Elite Airfare for an additional rate of: ☐ Premium Economy \$2,990 ☐ Business Class \$7,990

Service is limited and not available on all flights or carriers. Other restrictions may apply. Please note: if you purchase an upgrade, we cannot guarantee the same flight schedule as the group. Upgraded class of service is for the international portion of the journey only.

Elite Air pricing (Premium Economy, Business Class, or First Class) is valid until 8 months prior to departure, after which rates are subject to change and will be quoted based upon availability.

Are you willing to separate from the group air schedule to accommodate your upgrade request? () Yes () No

"Federal law forbids carriage of hazardous materials such as aerosols, fireworks, lithium batteries & flammable liquids aboard the aircraft in your checked or carry-on baggage. A violation can result in 5 years' imprisonment and penalties of \$250,000 or more. Details on prohibited items may be found on TSA's "prohibited items" web page: <http://www.tsa.gov/traveller-information/prohibited-items>."

TRAVEL PROTECTION: () Yes, I wish to purchase travel protection \$599 () No, I decline

If you choose not to purchase Collette's Waiver Insurance Plan, you will incur penalties for changes and cancellations. Travel Protection Payment is due with first deposit. The Waiver Fee does not cover any single supplement charges which arise from an individual's travelling companion electing to cancel for any reason prior to departure. The single supplement will be deducted from the refund of the person who cancels. (There is coverage under Part B which includes a single supplement benefit of \$1,500 for certain covered reasons. See Part B for details.)

ON TOUR ACTIVITIES: Please choose one of the following on tour hotels

Please Choose One: *(subject to availability)*

() Zacchera Hotels – Standard (included)

() Zacchera Hotels – Lake View (additional charge of \$165.00 double, \$330.00 single required)

PLEASE MAKE CHEQUES PAYABLE TO: Pauwels Travel Bureau Ltd



40 Queen Street South
Mississauga ON L5M 1K3
Phone: 1-866-358-0333, Fax: 401-727-9014

TOUR: Alpine Lakes & Scenic Trains featuring a cruise on Lake Maggiore and scenic trains in Switzerland & Italy
GROUP NAME: Pauwels Travel Bureau Ltd

DEPARTURE DATE: Sep 19, 2026

BOOKING NUMBER: 1315332

AVAILABLE PREPAID OPTIONS

Personalize your tour by adding an optional activity below. Our recommended options have been carefully chosen to help enhance your individual experience. Complete the provided Prepaid Options Form to reserve your options.

Availability is limited and reservations are on a first come, first served basis. Payment must be received no later than 15 days prior to departure. Prices are subject to change. Children under the age of 18 MUST be accompanied by an adult.

PASSENGERS NAME: (Please submit a separate form for each passenger)

Salutation: _____ First: _____ Middle: _____ Last: _____ Suffix: _____ Nickname: _____
(Mr., Mrs., Rev.) (Please print **EXACTLY** as it appears on Passport) (Jr., Sr.)

✓	Option	Price Per Person (CAD)
	Lake Lucerne Evening Cruise <i>This optional tour is non-refundable once purchased.</i>	109.00



Special Needs Form

Please complete this form, sign and return it to us within 14 days of receipt.

Email TravelOperations@collette.com

Fax 401.727.4745

Mail Collette: Travel Operations

40 Queen St. S.

Mississauga, ON, L5M 1K3

TRAVELLERS NEEDING SPECIAL ASSISTANCE

You must report any disability requiring special attention to Collette at the time the reservation is made. Collette will make reasonable efforts to accommodate the special needs of tour participants. Such participants, however, should be aware that the Americans with Disabilities Act is inapplicable outside of the United States and facilities outside the United States for disabled individuals are limited. It is strongly recommended that persons requiring assistance be accompanied by a companion who is capable of and totally responsible for providing the assistance. Neither Collette nor its personnel, nor its suppliers, may physically lift or assist clients into transportation vehicles. If a traveller thinks he or she might need assistance during a trip, he or she should call Collette to determine what assistance might reasonably be given. Collette cannot provide special individual assistance to tour members with special needs for walking, dining, or other routine activities. Internationally, a great deal of walking may be necessary to fully enjoy the destination. Travellers should be in good health and must be able to walk reasonable distances. In some areas, travellers may be required to walk on uneven ground, cobblestone streets or raised thresholds.

****To request a wheelchair accessible room on a cruise, the traveller or person sharing the room must have a recognized disability that alters a major life function and requires the use of a mobility device and the use of the accessible features provided in the wheelchair accessible stateroom. The cruise company may take appropriate action against someone who has reserved or purchased such a stateroom fraudulently. Action may include but is not limited to removal from the stateroom to a non-accessible accommodation up to denial of boarding.***

Reservation # _____

Name: _____ Male or Female
(circle one)

Are you travelling with a wheelchair? Yes No

If you answer "YES"

- Does your wheelchair collapse? Yes No
- Can you stand and climb steps to board the coach without it? Yes No
- Are you capable of lifting your own wheelchair? Yes No

If you are not capable of lifting your own wheelchair who will provide assistance?

This form cannot be processed without the dimensions of your wheelchair:

Height _____ Length _____ Width _____

Are you travelling with a walker? Yes No

If you answer "YES"

- Does your walker collapse? Yes No

This form cannot be processed without the dimensions of your walker:

Height _____ Length _____ Width _____

Tour Managers and drivers do not provide assistance lifting, pushing or carrying wheelchairs or walkers. Motorized scooters are not permitted on tour.

Are you requesting any hotel room accommodations? Yes No

If "YES" Please indicate if one or more of the following is required in the washroom.

- Walk-in shower Yes No
- Grab bars Yes No
- Raised toilet seat Yes No

Please provide any details in reference to the nature of your request.

Most hotel rooms that can accommodate the request will be equipped with only 1 bed.

Do you understand and accept? Yes No

Collette cannot guarantee the availability of such rooms as many hotels have a limited number of rooms that are equipped with the above accommodations.

Are you travelling with an oxygen tank? Yes No

If you answer "YES"

- You must contact the airline directly to arrange transportation of the oxygen on the plane. Oxygen requests vary by airline and location and can take up to 2 weeks to request.
- You are responsible for supplying your own electrical cords, and converters as needed.

This form must be remitted within 14 days of receipt for any special needs accommodation request.

Collette cannot provide special individual assistance to tour members with special needs for walking, dining, or other routine activities and motorized scooters are not permitted on tour.

The Americans with Disabilities Act only applies in the United States. Many international destinations cannot accommodate passengers' requests. Collette will make all reasonable efforts to accommodate the special needs of tour participants, but we cannot guarantee that all requests will be honoured on international destinations.

Collette also regrets that it cannot provide individual assistance to a tour member with special needs for walking, dining, or other special personal needs. It is strongly recommended that persons requiring assistance be accompanied by a companion who is capable and totally responsible for the assistance.

I have read and understand the above:

Signature: _____

Print Name: _____

Internal Use Only

Reason: _____

Tour: _____ Reservation # _____

TS/Group: _____

Tour Date: _____